

A WESTERN RESERVE HOSPITAL PHYSICIANS, INC. PRACTICE

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COVID-19 UPDATE

Dear Patients,

In this uncertain time that we are living in, I would like to extend my sincere well wishes for health to you and your families.

We, at Summit Urogynecology, have taken all the NECESSARY and RECOMMENDED precautions to help ensure the safety of our patients and our staff.

In effort to maintain health and safety, we are offering LIVE VIDEO OR TELEPHONE TELEVISITS for all patients who would like to be seen without physically coming into the office.

For the patients who **<u>NEED</u>** to be physically examined, we have implemented a "no waiting room presence" in our office – all patients are to wait in their vehicles until the exact time of their appointments, then enter to check in and be taken to an exam room immediately.

All patients undergo an extensive screening for symptoms of coronavirus infection, and questioned regarding potential exposure to COVID-19 through others. We require hand sanitizing at every step of a patient's encounter at the office.

Our office remains open Monday – Friday 8am-5pm for

appointments, questions, medication refills and emergencies.

Please contact us at 330.953.3414.

Please stay safe and abide by all state and federal regulations as we live through this difficult time.

Sincerely,

Costas A. Apostolis, MD FACOG FPMRS Medical Director Summit Urogynecology